Hardware Asset Management Offering

	Onboard/ New Hire	Termination/ Leavers	Refresh	Break/Fix	Definition
Asset Retrieval		✓	✓	✓	Sending a custom return kit for packing and return
Asset Reception	✓	✓	✓	✓	Physically accepting and staging a returned device
Asset Audit	✓	✓	✓	✓	Creating a detailed, electronic asset record with dynamic status
Data Destruction		✓	✓	✓	Secure data erasure
Warranty Service		O	O	✓	Executing in-warranty repair on a device
Repair		O	O	✓	Executing out-warranty repair on a device
Refurbish		O	✓	✓	Recondition a device for reuse
Inventory Maintenance	✓	✓	✓	✓	Storing and managing devices for redeployment
Imaging & Asset Tag	✓		✓		Installing software and ID tags on a device
Kitting	✓		✓		Packaging a device with accessories
Oversite, Reporting, & Recommendation	✓	✓	✓	✓	Recommendations, standards, and reporting. Includes a secure portal, lifecycle warrenty, etc...
Resale & Recycle		✓	✓	✓	Compliant end of life asset disposition
Shipping	✓		✓		Sending a ready device to an end-user
Remote Purge		O	O		Erasing the device's data before return

✓ Included   O Optional

DMD provides turnkey asset management services which allow you to outsource all or part of your new hire, termination, or refresh process, with strict process and controls for data security and environmental compliance, resulting in responsible reuse, remarketing, and recycling.

R2 V3   AAA NAID CERTIFIED   Certified B Corporation   AMERICA'S FASTEST-GROWING PRIVATE COMPANIES Inc.5000   ISO International Organization for Standardization 9001:2015   ISO International Organization for Standardization 14001:2015   ISO International Organization for Standardization 45001:2018